IU Credit Union Bank-by-Phone Call Flow

812-855-7823 or 888-855-MYCU (6928) Option 1

1 - Main Menu
- Balance Inquiries
- History Inquiries
- Withdrawals
- Transfers
- Checking Information
- Loan Information
- Additional Options
- Credit Card Information
* Goodbye

2 - Merchant Verification Menu
Please enter the account number, followed by #.

* Goodbye

"Thank you for calling IU Credit Union."

1A - Balance Inquiries
- Checking Balance
- Savings Balance
- Account Balance
- Loan Balance
- List of Account Balances
- List of Loan Balances
# Go to Previous Menu
* Goodbye

2A - History Inquiries
- Last Deposit
- Last Payroll Deposit
- Account History
- Loan History
- Deposit History
- Recent Transaction Activity
# Go to Previous Menu
* Goodbye

2B - Recent Transaction Activity
- Checking History
- POS History
- Debit Card History
- ATM History
- ACH History
- Payroll History
- Loan Payment History
- Shared Branch History
# Go to Previous Menu
* Goodbye

3A - Withdrawals
- Savings Withdrawal
- Checking Withdrawal
- Loan Advance
# Go to Previous Menu
* Goodbye

4A - Transfer Menu
- Savings to Checking Transfer
- Checking to Savings Transfer
- Loan to Savings Transfer
- Savings to Loan Transfer
- Checking to Loan Transfer
# Go to Previous Menu
* Goodbye

5A - Checking Information
- Checking Balance
- Check Number Inquiry
- Checking History
- Check Number Range
# Go to Previous Menu
* Goodbye

6A - Loan Information
- Loan Balance
- List of Loan Balances
- Loan Payment Inquiry
- Loan Payment History
- Loan Payoff Amount
# Go to Previous Menu
* Goodbye

7A - Additional Options
- Year to Date Information
- Change Preferences
- Change Account
# Go to Previous Menu
* Goodbye

7B - Year to Date
- IRA Contributions
- Dividend Information
- Interest Information
# Go to Previous Menu
* Goodbye

7C - Change Preferences
- Change Access Code
# Go to Previous Menu
* Goodbye

8A - Credit Card Information
- Credit Card Information
# Go to Previous Menu
* Goodbye

- Tips -
- To change your access code, select "1" for Main Menu. Select "7" for Additional Options. Then select "2" for Change Preferences followed by "1" for Change Access Code. After the prompt, enter your new access code followed by the # sign, then press "1" to confirm.
- At any time, you may press the "#" key to return to the previous menu.

† You will be required to type in your Social Security number when using the system for the first time. This is to further verify your identity.